## **Proactive Operations Program**

Focus Area: Operations and Monitoring **Duration**: 1 Day

Today, IT organizations are facing the challenge of ensuring the health of the components that connect them to cloud or Active Directory Federation Services (AD FS) infrastructure and Active Directory Domain Services (AD DS) is in good standing at all times. Often, lack of monitoring and insight can result in loss of access to critical applications on-premises and in cloud. IT Admins often question "How do I get adequate insight into

Azure Active Directory (Azure AD) Connect, is sync working as expected or get insight into my AD FS infrastructure to plan effectively?" "How many users are logging into my application?" "Is my AD FS configuration correct?" "How are my AD FS servers and Proxy performing?" Even monitoring AD DS can be done using Azure AD Connect Health.

### OUTCOMES \*

This one day service is aimed to provide insights in the current health of Azure AD Connect, AD FS environment, or AD DS servers and showcase the powerful capabilities of Azure AD Connect Health. It enables you to maintain a reliable connection to Office 365 and much more.



## **Develop a Plan**

Learn how to reduce support costs with Azure AD Connect Health as it exposes problems before they affect your business. Monitor and gain insights into your on-premises or in cloud infrastructure with Azure AD Connect Health in Azure Portal



## **Drive Improvement**

Understand the work load on your AAD Connect, AD FS and AD DS servers to effectively perform capacity planning



Requirements and pre-requisites are covered during the scoping call

### Learn

In-depth Education on Azure AD Connect Health. Review the current health of AD FS environment

Guided assistance for implementing Azure AD Connect Health in your environment

Answer follow-up clarifying questions if needed.



This service is designed for organizations who want to monitor their Azure AD sync, AD FS environment, or AD DS and detect issues before they impact users.



- Azure AD Connect Health requires Azure AD Premium or EMS licenses
- You must be a Global Administrator of your Azure tenant.
- Outbound connectivity to the Azure service endpoints based on IP Addresses
- SSL Inspection for outbound traffic is filtered or disabled
- TCP port 443 and 5671 Firewall ports on the server running the agent

### BENEFITS

Azure AD Connect Health helps you monitor and gain insights into your on-premises identity infrastructure and the synchronization services.

# Increased Confidence

Provide status on the current health of Azure AD Connect, AD FS or AD DS environment via Azure AD Connect Health Portal.

## Deep Understanding

Identify issues in the Azure AD Connect, AD FS or AD DS environment through Azure AD Connect Health.

## Expert Guidance

PFE guidance to help setup, the Azure AD Connect Health portal provides actionable remediation steps

## \* DELIVERABLES \*

- Using Azure AD Premium or EMS (trial) licenses.
- Demonstrate the power of Azure AD Connect
  Health and provide guidance on implementation of
  Azure AD Connect Health in your environment to
  get insightful information of your AD FS identity
  infrastructure such as: alerts on errors and

warnings, steps to resolution, performance data, charts, usage information including token requests and much more.

**NEXT STEPS:** If you are interested in a POP – Azure Active Directory: Connect Health service for your organization, contact your Microsoft Account Representative.

